



## CASE STUDY: BENCHMARK SAL - WADI HILLS



Wadi Hills is an upscale residential community developed by Benchmark in Beirut's central district.

LYNX's assignment is to structure an in-house Facilities Management team with a full implementation plan that covers the following:

- ✚ Handing Over Strategy and Taking Over (DLP, O&M, Commissioning)
- ✚ Designing the FM Concept (Scope of Works and the Service Level requirements)
- ✚ Estimating FM Costs (Scheduled and Preventative costs)
- ✚ Defining Structure for and Establishing Life Cycle Cost (LCC)
- ✚ Developing Basic Implementation Procedures
- ✚ Preparing for Implementation (recruiting, training, organizing the FM department)
- ✚ Implementation and Operation (cost control, procurement, help desk, administration)
- ✚ Ensuring IT Integration: Help Desk, (CMMS), (BMS), Accounting, Others (Parking Management, Access Control)
- ✚ Managing, Ensuring Quality and Controlling contracts with all Specialized Subcontractors: Cost / Quality Improvement